



First Financial Administrators, Inc. (FFGA)
Supplemental & Retirement Benefits
2009 RR 620 North, Ste. 123
Austin, TX. 78734

2022-2023 INSURANCE CONTACTS

Customer Service: 800-672-9666 / austin@ffga.com

Employee Benefits Center: <https://ffbenefits.ffga.com/manorisd/>

Account Manager: Cody Tarver 903-258-4728 / cody.tarver@ffga.com

MANOR ISD Contact

Diana Diaz-Benefits Coordinator

512-278-4018

benefits@manorisd.net

Aflac

Critical Illness/Hospital

Indemnity

800-433-3036

<http://www.aflacgroupinsurance.com>

American Fidelity

Disability, Cancer, Group Cancer, Term & Whole Life Insurance

800-654-8489

<http://americanfidelity.com/>

Ameritas

Dental & Vision

800-487-5553

800-659-2223 (automated verification)

<http://www.ameritas.com>

Vision Network Providers

800-877-7195

<https://www.vsp.com>

FSA/HSA

Flexible & Health Savings Account

866-853-3539

<https://ffa.wealthcareportal.com/Page/Home>

Guardian Accident

800-627-4200

<http://www.guardianlife.com>

iLock 360

Identity Theft Protection

855-287-8888

<https://www.ilock360.com/>

LegalShield

Legal Plan

800-654-7757

<http://www.legalsshield.com>

Lincoln Financial Group

Life & AD&D Insurance

800-423-2765 Ref ID: TASBMANOR

www.lincolffinancial.com

Texas Life

Permanent, Portable Life Insurance

800-283-9233

www.texaslife.com

Well Via

Telemedicine

877-872-0370

<http://www.wellviasolutions.com/>

403(b) & 457(b)

Retirement Plan

800-523-8422, opt. 2

retirement@ffga.com

FFInvest 457(b) Retirement plan

866-848-0258

<https://investrust.com/>



BlueCross BlueShield
of Texas

<https://www.bcbstx.com/trsactivecare>

TRS-ActiveCare Customer Service

Blue Cross and Blue Shield of Texas

P.O. Box 660044

Dallas, TX 75266-0044

Phone: 1-866-355-5999 7:00 a.m.-6:00 p.m. CT (Mon-Fri)

BCBSTX Maternity Program

Phone: 1-888-421-7781

- Para Espanol – presione la opcion “7” y siga las indicaciones para comunicarse con un representante.
- **All others – follow the prompts accordingly:**
- Are you a TRS ActiveCare Member? “Yes” or press 1
- In a few words say the reason for your call “Insurance card”
- Enter your phone # xxx-xxx-xxxx
- Calling about yourself or someone else? “Self”
- Enter Date of Birth if prompted
- Call will be transferred to a representative

Once a representative answers,, the employee can obtain their Medical ID information and/or request a card be mailed to them. The Medical ID information can be used to create an online profile on the BCBS website to print a temporary ID card, view claims and find providers.



Caremark: <https://info.caremark.com/trsactivecare>

1-866-355-5999



Scott and White Health Plan

Customer Service Phone: **1-800-321-7947**

7:00 a.m.-7:00 p.m. CT, Monday-Friday

Pharmacy Information: 1-800-728-7947 or prescriptionservices@sw.org

<https://my.bswhealth.com/login>