

Manor ISD Bus Transportation FAQs

1. When and where can I see my child's bus route information?

Route information for the school year is posted the second week in August and is available at the Manor ISD website on the Home page. Click the Transportation Route Finder tab, where you will be able to type in your address and look at route information for the campus in which you are zoned. If nothing comes up you will need to call the routing department at (512)278-4087.

2. Who is eligible for transportation?

The home school campus is determined by the student's residential address and according to the assignment boundary of each school. Transportation is provided from the student's home to the school and the school to home, to the Attendance School.

- Students who are out-of-district transfers are not eligible for transportation services.
- Students who voluntarily transfer to a school that is not considered their attendance campus are not eligible for transportation.

Transportation service is eligible for any specific magnet program or academy, District students who are attending Manor New Tech Middle and Manor New Tech High. These routes may experience longer than average as these routes cover more mileage.

3. Can students be picked up or dropped off at a location other than their residence?

These requests are processed on an individual case-by-case basis. There are strict limits that would merit immediate denial of requests such as an out-of-district stop, capacity, and similar factors. These requests must be submitted in writing or through email to the Transportation Department or Campus Administration.

4. Why does my child's bus seem to be full?

School buses are rated by using passenger capacity which is three per seat. Transportation utilizes resources in accordance with the manufacturer's terms. Elementary-aged students can be seated three to a seat, secondary students are assumed to ride two to three per seat. We realize this may be crowded but is not over capacity according to the manufacturer's guidelines.

5. If I am not there to receive my Pre-K/Kindergarten, students, where do they go?

Students who are Pre-K/Kindergarten and 1st grade- aged students are required to be released to a pre-registered guardian. The bus registration form that lists who the driver may release the student to will be given during school registration. This form will be submitted to the driver and transportation for future reference. If no one or an unregistered individual is there, the student will be returned to campus.

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6. My bus is late, how long does my child wait before I call?

Manor experiences heavy traffic and substantial road construction along with inclement weather, vehicle breakdowns, and more, any one of which may delay the bus or cause it to take an alternate route. Please have your child remain at the bus stop, as a majority of delays last about 5 to 10 minutes. If the bus does not arrive within 20 minutes of its scheduled time, please contact the transportation department at (512) 278-4085.

7. How can I move a bus stop closer to my house?

Bus-stop locations are evaluated and determined according to safety and accessibility for a significant number of students and to minimize the length and mileage of the bus route. If you have concerns about your child's safety at the bus stop, you are encouraged to accompany your child to the stop. Elementary students may be required to walk on average up to .10 miles to a bus stop, middle school students may be required to walk on average up to .30 miles to a bus stop, and high school students may be required to walk up to .50 miles to a bus stop, if the area permits.

8. Why do my child's bus route and times keep changing?

To accommodate student population growth along with the restriction from construction, the transportation department is constantly adding and evaluating stops for safety and efficiency. During this time of rapid growth, safety continues to be our main priority, which may mean that your student receives a new scheduled time, route, or stop location. When the route changes, we will send out notifications through campuses, drivers, mail, and phone calls. The website is updated at least once a week to ensure accurate information is available to you.

9. How do Shuttles work?

The Pre-K are shuttled from their Attendance campus to the Manor Early Learning Center, this is to allow them to ride to/from school with their siblings at the same time providing the opportunity of the Early Learning Center.

Scholars transfer between Manor High School and Manor Senior High along with the ACC Elgin Campus to allow each scholar the opportunity of their desired career path.

10. What's the best way to contact the Transportation Department?

The majority of the Transportation staff work are utilized as Drivers and therefore the best time to reach office staff would be from 10:00 am to 1:30 pm.

Contact Information:

- Dispatch Office: (512) 278-4085
- Routing Office: (512) 278-4087

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- Special Needs: (512) 278-4092

Families can also contact the transportation department through our Let's Talk! Page at www.manorisd.net/letstalk/